An Investigation of Air Force Communities of Practice: A Descriptive Study of Evolution Through Assessment of People, Process, and Technology Capabilities

By Jason R. May

BiblioScholar. Paperback. Book Condition: New. Paperback. 134 pages. Dimensions: 9.7in. x 7.4in. x 0.3in.A variety of theories state that communities of practice (CoPs) evolve or mature through various stages over time. Such theories posit that each stage is characterized by different people, process, and technology attributescapabilities that ultimately necessitate differing strategies for achieving effectiveness (Gongla and Rizzuto, 2001). A primary goal of AFMCDRW, AFMC Electronic Learning (eLearning) Knowledge Management Integrated Project Team, and the office of the Air Force Chief Information Off cer is to increi ase CoP participation and effectiveness. This descriptive, cross-sectional research, surveyed all CoP managers of all CoPs hosted by AFMCDRW with a quantitativequalitative, 86 question, 5-point Likert, survey. This research suggested that, on average, AFAFMC CoPs are in the very early stages of evolution, and the extent of implementation for stage-specific attributescapabilities was found to be minimal. The implications of this finding show, given the relatively undeveloped nature of many of the CoPs, there are a wide range of actions that can be taken to improve the efficiency and effectiveness of existing CoPs. These actions include increasing leadership involvement and support, increasing membership education and training, defining more clearly the purposeobjectives of each CoP, and...

Reviews

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